



# Oren Ross & Associates

Attorneys at Law

May 27, 2021

Robert Slocum  
North Point Home Services  
540 Old Preston Trail  
Johns Creek, GA 30022

Robert,

Thank you for the professional home repair services that you provided for my wife and I. I've always been hesitant to hire someone to help with home repairs because I was raised by a family that can build almost anything. Unfortunately, I now live 200 miles from most of the necessary tools, and had no idea what to do when I realized we had a broken window.

I appreciated your ability to look at the window for a few seconds to know the size and how to replace it. I assumed it would take several days to locate a new window, but you had a replacement in 30 minutes, and installed it in 30 seconds. We also appreciated your willingness to examine other potential issues and give us an honest assessment of whether they needed to be repaired immediately, or at some point in the future.

When those other projects become necessary repairs we will use your services, because I know that you aren't looking for repairs purely for the sake of getting paid, and I will not hesitate in referring you to anyone who needs home repairs or remodeling done by a professional at an affordable price.

Sincerely,

A handwritten signature in blue ink that reads "J. Oren Ross II".

J. Oren Ross II, Attorney  
Oren Ross & Associates, LLC  
300 Colonial Center Pkwy, Suite 100  
Roswell, GA 30076  
(678) 250-4281  
oren@orenrosslaw.com  
GA Bar # 170319